



## Lake of Stars Discovery - FAQ sheet

- **Where is the event taking place?**

Kachere Kastle, a stunning lodge built in the style of a Moroccan castle on the lakeshore in the Nkhata Bay district, northern Malawi.

- **What are the dates of the event?**

September 27 – 29 2019

- **Why is it called Lake of Stars Discovery?**

Following a successful 15<sup>th</sup> anniversary Lake of Stars festival in 2018, this year's event will be run as a boutique festival in an exciting new location. Lake of Stars Discovery is a chance to enjoy music from new and established artists alongside inspiring talks, poetry, theatre, film, art and wellness activities, in a stunning setting by the lake.

- **How big will the festival be**

The capacity of the festival will be less than usual with the number of tickets on sale limited. The new site is remote and access is restricted. Tickets will strictly be available to purchase in advance only. No tickets will be on sale at the gate.

- **Why has the festival moved site**

Part of the ethos of Lake of Stars is to move the festival around different parts of Malawi to ensure that the benefits of hosting the event are realised by different communities and to showcase the diversity and beauty of Malawi to international visitors. LOS is about promoting all parts of Malawi.

- **How much do tickets cost?**

Tickets will be divided into local, regional and international ticket packages. All tickets are inclusive of camping for the 3 days of the festival (camping gear not included). Ticket prices will be announced shortly.

- **Can I buy a ticket only without camping**



No, all tickets come with camping on site. In order to experience the full Lake of Stars Discovery atmosphere we encourage everybody to stay on site for the 3 days of the festival. However if you choose to organise accommodation off site you will still need to purchase a full price ticket.

- **How will the local ticket process work**

To purchase a local ticket you must reside within Malawi and may need ID. Tickets will be released in two batches to allow people the opportunity more than one chance to purchase.

The first batch of tickets will be on sale from end of April

There will be an initial phase where tickets will only be available to Malawian nationals (ID will be required).

General public sale will begin on April 29th.

The second batch of tickets will be on sale from Thursday June 27<sup>th</sup>.

A limited number of Early Bird local tickets will be available, offering the chance to purchase a ticket at a reduced price.

- **How many tickets can I buy**

Four per person

- **Where can I get a ticket from**

Ticket outlets will be announced shortly on our social media and website.

- **How will the regional ticket process work**

To purchase a regional ticket you must reside within the African continent. A limited number of regional tickets will be on sale from April 26<sup>th</sup>

- **How will the international ticket process work**

International tickets are available for festival goers based outside of the African continent. A limited number of international tickets will be on sale from end of April.

- **Can I buy a ticket on arrival at the festival**

No. Tickets will strictly be available to purchase in advance only. No tickets will be on sale upon arrival at the festival. We expect demand to be very high for tickets so advise purchasing a ticket early. Once advance tickets are all sold there will be no more tickets available.



- **Are tents and camping equipment provided in the cost of a standard ticket**

No the ticket covers your space in the festival campsite only. It is the responsibility of ticket holders to provide their own equipment. On site there will be showers, eco- toilets, food vendors, lockers and campsite security.

- **Will there be rooms available to book at the hotel?**

No there will be no rooms available at the hotel. Please do not contact the hotel to try and book a room

- **Do children need to buy a ticket**

Children under the age of 12 are able to access the festival for free with no ticket required. Children over the age of 12 are required to purchase a full price ticket. Anyone under the age of 16 must be accompanied by a full paying adult.

- **Am I allowed to leave and re-enter the festival site?**

Yes, however in order to experience the full festival atmosphere we encourage everybody to stay on site for the 3 days of the festival.

- **Who will be performing at the festival**

The line up has not yet been announced but as normal with Lake of Stars festival it will feature a high quality line up of artists from Malawi performing alongside regional and international artists with an emphasis on uncovering new music and art this year.

- **What security arrangements are in place? Will everyone entering the site be searched?**

Public safety is paramount for Lake of Stars Festivals. Festival goers may be subject to bag and body searches on arrival. There will be police, stewards and private security at the event plus medics.

- **What food and drink is available at the event?**

There will be a range of festival bars serving alcoholic and non-alcoholic drinks. No drinks other than drinking water may be brought onto the event site. There will also be a range of food vendor stalls on site.



- **Can I bring my own food and drink to the event?**

You are not allowed to bring any food or drinks, excluding drinking water, into the festival. Bags and body searches may be in operation and any unopened containers will be confiscated.

- **How does Lake of Stars support the local community**

As part of the Lake of Stars ethos we always strive to bring benefits to the local community in which the festival happens. Some of our past community initiatives include recycling wood from festival stages into desks for schools; organising community outreach programmes with festival goers and artists taking part in sports and cultural activities; organising a clean-up operation to collect rubbish and debris; and hosting a free Ideas Festival for local students the day before the main event. We will be working closely with the community of Kachere to involve them in the festival.